

Restrictions

Users using Intercom app AIPHONE IXG on Motorola with Moto G Pro.

We have confirmed a problem with the Ver2.04 of AIPHONE IXG app that the camera image is frozen when scanning the QR cord for registration. When the camera image is frozen, the registration process is stopped. Please wait for the moment, and try scanning of the QR code again. The scanning of the QR code is available until the camera image is frozen.

We are currently investigating this problem. As soon as it is cleared, we will inform you of it.

This problem has no influence to the registered users.

Thank you for your corporation.